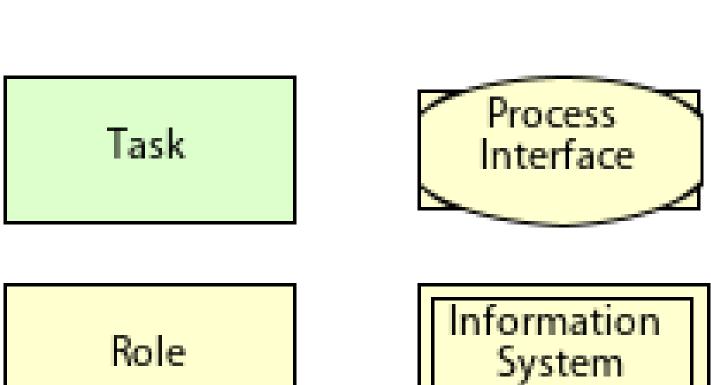
KMDL - Knowledge Modeling and Description Language

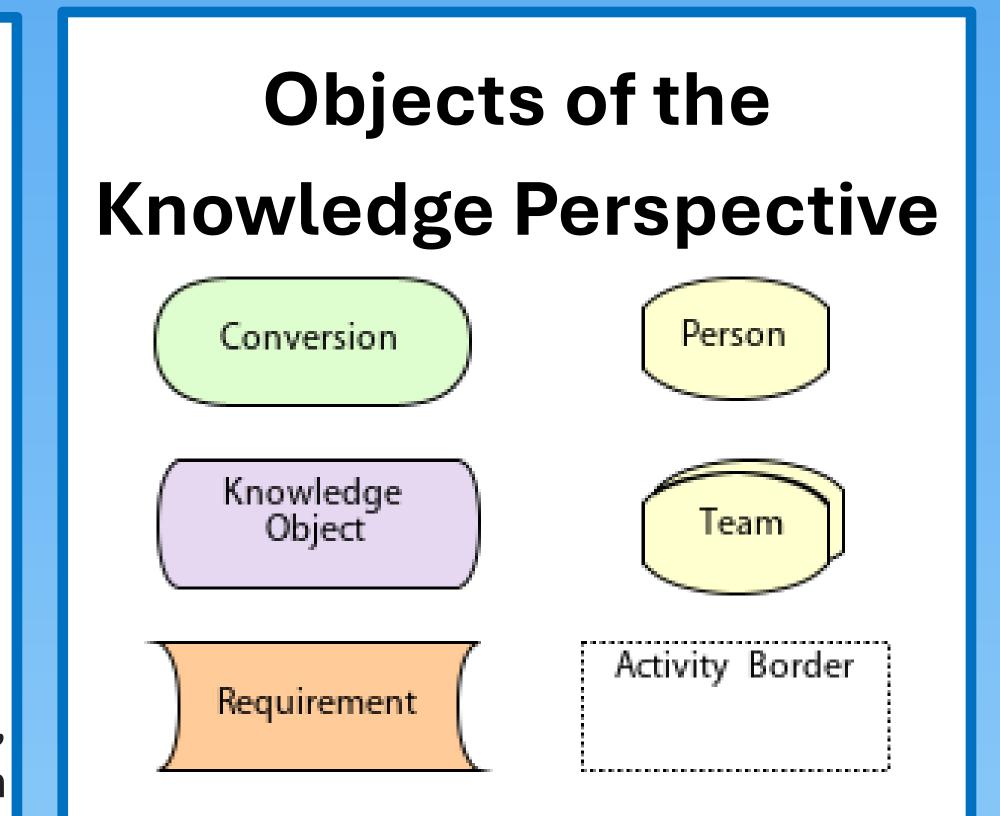
Objects of the **Process Perspective**



Types of Conversion

- Socialization: Conversion of personal knowledge from person to person e.g. discuss
- Externalization: Conversion of tacit knowledge (knowledge object) into personal knowledge (information object) e.g. finding suppliers
- Internalization: Conversion of information into tacit knowledge e.g. reading requirements
- Interpretive Extraction: Conversion from phyiscial object e.g. inspecting patterns

To title conversion arrows abbreviations are used: "SOC" for socialization, "EXT" for externalization, "INT" for internalization and "IEX" for interpretive extraction



Process Perspective

- Description of the control flow along the business process
- Starting point for the knowledge perspective
- **Task:** work unit in the process (repeatable)
- Each task is assigned at least one **role** for task processing
- Information Systems are assigned to tasks by means of "membership"
- For task specification the comment function in Modelangelo can be used

Connecting the Perspectives

- Knowledge-intensive tasks are identified in the process and modeled in detail using activities from the knowledge perspective
- Objects of both perspectives are renamed, e.g. task is called "plan order" and not "task"
- Information Object and Physical Object are modeled in the process perspective and transferred to the system boundary of the knowledge perspective

Membership

Physical Object

Information Object

Knowledge Perspective

- Detailed mapping of knowledge flows & transformations
- Visualization of handling knowledge and information for the completion of knowledge-intensive tasks
- Activity View as the most important view of the Knowledge Perspective: consideration of tasks from the process view with the regard to the knowledge flows taking place with the help of **conversion**
- **Person**: performs tasks and takes on one or more roles
- Knowledge Objects are modeled by means of "membership" to the knowledge carrier person

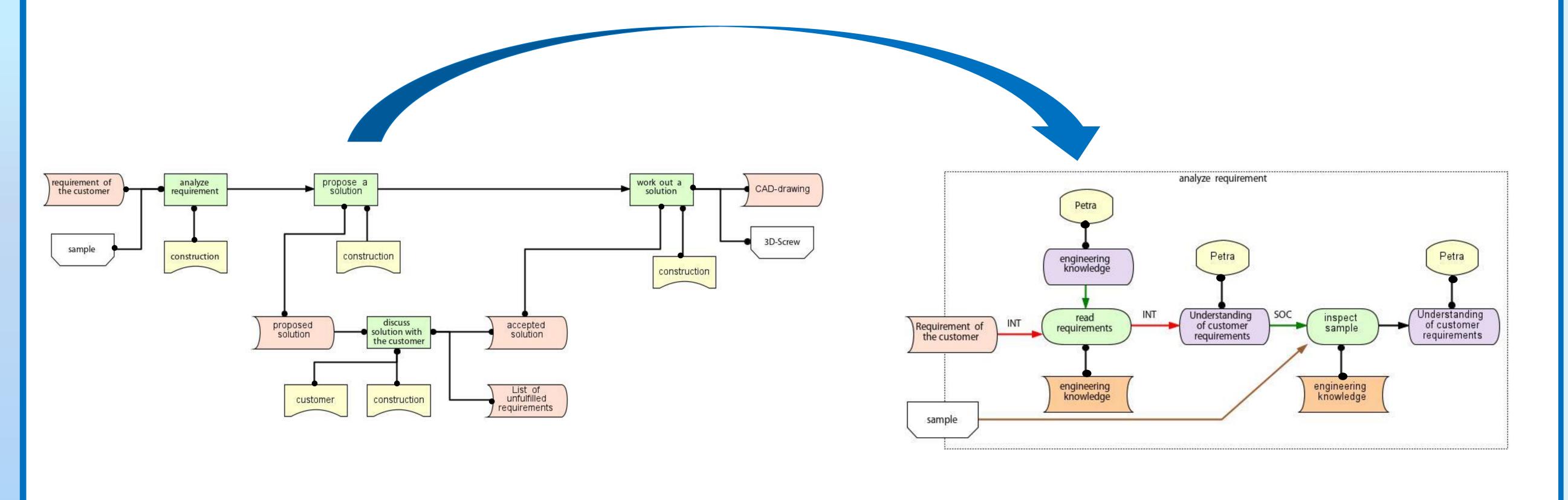
From the Process Perspective to the Knowledge Perspective

Socialization (green)

Externalization (blue)

Internalization (red)

Interpretive Extraction



Checklist

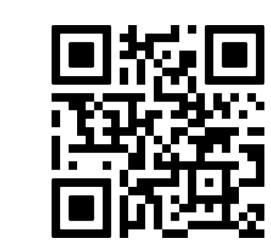
- ☐ Checking the memberships of persons
- ☐ Checking the continous control flow of conversions in the knowledge perspective
- □ Ensure that elements from different views have not been mixed

(exception: knowledge object and physical object)

- ☐ Activity Border used as a frame around the elements of the knowledge perspective
- Observe the special features of conversions e.g. no sucession of conversions
- ☐ Rename all elements

Information

Helpful videos & instructions can be found here:





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